

Privacy Policy - Straight talk about Internet privacy.

Captain Hope's Kids, Inc. ("CPT Hope's") respects your right to privacy.

This privacy policy applies only to the privacy of users of the www.captainhope.org website. It does not apply to the offline activities of Captain Hope's Kids, Inc.

Privacy Policy Effective Date / Updates

This Privacy Policy is effective as of January 1, 2007. CPT Hope's reserves the right to change this Privacy Policy from time to time, and the use of information that we gather now is subject to the Privacy Policy in effect at the time of use. If you use our website, you should read our Privacy Policy from time to time to be aware of changes to it. Notice of any changes to this Privacy Policy shall be given by posting the version of the Privacy Policy containing such changes on this website. All changes become effective when posted.

The Straight Talk

What information does this Web site gather?

When you visit this website you may provide information on two different levels about your visit:

- Anonymous statistics collected as you browse the site
- Personal information you knowingly give us

Please be assured that we do not collect personal information about you from this website unless you provide it to us. This means that you can visit our website without telling us who you are or revealing any personally identifiable information about yourself (such as your e-mail address).

As you browse the site, our web servers may collect information about your visit, not about you personally. Via web server logs, we monitor statistics such as:

- How many people visit our site
- Which pages people visit on our site
- From which domains our visitors come (e.g., aol.com)
- Which browsers people use to visit our site

None of this information is associated with you as an individual (see information about cookies below). We use these statistics to improve our website, to monitor its performance, and to make the website easier for you and other visitors to use.

What about pages that ask for personal information?

When visitors supply information about themselves for a specific purpose, we use the information for that purpose (such as to provide the information the visitor has requested, to register the visitor for a CPT Hope's event or to accept and process donations from the visitor. For example, you may be asked to give us individual information to register for a fundraising event, or to process a credit card donation to CPT Hope's, to receive information from CPT Hope's or to volunteer at CPT Hope's. The information may range from your name to your mailing address, zip code, phone number, a credit card number, age, gender, e-mail address, organization or URL.

When visitors use our website to make donations, volunteer their time or register for our events, we may use this personally identifiable information as we would use the same information obtained in a traditional non-electronic manner. If you do not want us to contact you, you can remove your name from our telephone or mail solicitation lists by clicking on [Contact Us](#).

CPT Hope's does not knowingly collect information from children through this website.

What happens to information when I fill out registration forms?

The registration forms request accurate contact information (like name and e-mail address). Your name and e-mail address may be used to send you information about our non-profit organization, inform you about upcoming volunteer opportunities and to let you know about our various fund-raising events throughout the year. You may change your email, address or other information you have provided to us, or you can choose to remove your name from our Contact List, by going to Contact Us and emailing us a request to remove your name.

To improve our service to the community we serve and to keep you better informed, we may decide to expand this website's capabilities for obtaining information about users in the future. We will update this Privacy Policy as needed when such changes are made, to ensure that you are aware of developments in this area.

Does CPT Hope's sell or give your information to third parties?"

We do not sell or disclose personally identifiable information obtained online about our visitors to anyone unless you specifically authorize it, or as required to complete a transaction that you initiated, or if it is required by law, or if disclosure is necessary to protect the safety of our donors, volunteers, beneficiaries, employees or property. If you provide personally identifiable information to us in the context of an event that CPT Hope's sponsors with another organization, such as a golf tournament or fun run, or if you register on a co-sponsored site or feature, you may also be providing the personally identifiable information to the co-sponsor. This will be made clear to you before you submit the information and you can decide whether or not to continue.

CPT Hope's may share non-personally identifiable information with other organizations in order to assess the results of a fundraising event, the quality of service that we're providing, or a third party relationship related to our mission. For example, we may provide statistical information that does not personally identify you. For example, we may share the following non-personally identifiable information with others for the reasons stated: The number of people who visit this website, which pages were visited and for how long, the referral URL, the user's IP address and the User Agent.

This does not contain any information that would personally identify you. In addition, CPT Hope's may support content that appears on other companies' web sites that you may visit. These companies may collect information about you, but CPT Hope's does not have control over the information collection practices of these companies. If you are visiting a website that contains CPT Hope's content, or which you accessed from this website, you are advised to read the privacy policy of that website for its policies regarding information collection and usage.

Does this website send e-mail to site visitors?

At times, online surveys are conducted in which you can choose to participate. In addition, we may use e-mail to communicate with our donors, volunteers and event participants, to respond to visitors' e-mail, to confirm donations made online, and to send information that a visitor has requested. If you receive an unwanted e-mail from us and do not want to receive further e-mails from us, you can click Contact Us and simply ask us to remove you from our list.

Do you accommodate links to other sites?

This website may from time to time contain links to other websites. **You can tell if you have linked from one website to another website by looking at the URL in the browser window. If the second level domain of the URL for the page containing the link is different than the second level domain of the URL for the page to which you have linked, you have linked to a different website. For example, if you link from a page located at the URL www.thirdleveldomain.captainhope.org to a page located at the URL www.captainhope.secondleveldomain.org, you have linked to another website.** The companies that own or operate these other websites may track and/or collect information about you, but CPT Hope's does not have control over the privacy practices (including, without limitation, those relating to tracking user activity, collection of user data, use of user data, and security) of these companies (although, when a user activates a link from this website one of these other websites, CPT Hope's may pass the user's referral URL and IP address to the server hosting such other site). We are not responsible for the privacy policies or practices (including, without limitation, those related to tracking, collection, use and security) employed by (or in connection with) other websites, and we are not responsible for the content on, or operation of, other websites (including, without limitation, any transactions conducted through such other websites). We are committed to safeguarding customer privacy on our website. **If you are visiting a website via a link on this website, you are advised to read the privacy policy of that other website for its policies regarding information tracking, collection, usage and security.**

Cookies

Non Personally Identifiable Information Collected Automatically

A cookie is a small, encrypted data string our server writes to your hard drive that contains your unique User ID for our website. Cookies help us to identify returning visitors to our website, which allows us to give you a more personalized, useful experience on our website. A cookie cannot be used to access or otherwise compromise the data on your hard drive.

How do I know I am on a secured site?

Every secure page on this website has been secured with a digital certificate. You know you are on a secure page of this website when you see a lock in the status bar at the bottom of your browser. In Internet Explorer, you can view your status bar by clicking on View, Status Bar. When you see the lock, double click it and a popup window opens and displays who issued the digital certificate securing that page and the dates it is valid.

What security measures are in place to restrict access to personal data?

There are security measures in place that limit internal access to data stored by the CPT Hope's website. Access is restricted to authorized personnel only and requires an employee to have a secure ID and password to access the information. In addition, logs are periodically reviewed to spot any inconsistencies. The website is continually updated with the latest known security patches that are periodically published by the system vendor. Any information that you give is password protected

What information is stored by the website or in cookies?

Information you provided to CPT Hope's such as your name, mailing address, e-mail address, phone number, event registration information, and credit card number for donations or event registration are stored in CPT Hope's databases which are physically secure environments that are not accessible via the Internet. This information is only available to authorized personnel through the use of a secure ID and password. Information is deleted from our database when no longer required. For example, if you provide a credit card number on this website for the

purpose of registering and paying for participation in a CPT Hope's fundraising event (such as a golf tournament or fun run), your credit card information is deleted after payment is received.

How To Contact Us

Should you have other questions or concerns about these privacy policies, please call us at 866-887-1724 (toll free) or 214-630-5765, ext. 15 or send us an email at administration@captainhope.org.